Narrator: Mary has just landed in London and is heading off for the University of Studies, but there ‘s a problem, she’s already lost.

Narrator: Mary, what has happened?

Mary: I think I got off at the wrong station and now I don't know which way to go.

Narrator: It's time to ask for help. Don't be scared, you’ll find helpful and friendly people. Just be polite and ask them the way and see what they say.

Mary: OK, here goes.

Mary: Help me will you, I don't know where to go.

Passer-by: What? Sorry, I’m in a rush.

Narrator: You need to be polite, smile and start with ‘Execuse me’.

Mary: OK. Execuse me, could you tell me the way to the University of Studies?

Passer-by: No, never heard of it.

Mary: Oh, dear, how am I going to find the way there. I’ll ask him. I wonder if you can help me.

Daniel: Are you lost?

Mary: Yes, could you give me the direction to the University of Studies?

Daniel: Yeah, of course, I’m going there myself, it’s my first day.

Mary: Me too, I don't suppose you could show me the way, could you?

Daniel: I don't know why I am studying here, I should have gone to Oxford or Cambridge. I did so well in my A levels, but I suppose I can share my ‘wisdom’ with other under graduates.

Mary: There is the sign!

Daniel: My name is Daniel, by the way, are you just visiting?

Mary: No, I said I am studying here too. My name is Mary, and look, there’s the sign for the university.

Daniel: Nice too meet you, I think it's a left turn and straight on.

Narrator: Oh, dear Mary, let hope he’s not doing the same course as you. He sounds like a complete loser – an idiot. While Daniel showed her where to go, let’s look at the phrases she used to ask for direction. The Daniel seems like a bit of a numpty – an idiot.

Daniel: Strange, I thought it was down here, maybe it was right at the junction.

Narrator: Yep, he is a muppet, a total idiot

Mary: Oh dear, maybe we should ask that policeman over there.

Daniel: No, we’ll be fine. Taxi!